

Mike Kuykendall

Web Designer/Developer

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A decorated veteran of the U.S. Air Force honorably discharged at the rank of Staff Sergeant, currently specializing in innovative graphic design and standards-compliant web development from conception to deployment.

Specific areas of expertise

- XHTML/CSS
- PHP, MySQL, XML
- JavaScript, jQuery
- Drupal, Wordpress development
- SEO and web marketing
- Social networking site integration
- Graphic design/photo editing, Flash
- Subversion/version control software
- IE, Firefox, Safari optimized site design
- .NET, DNN CMS support

Professional experience

Park University

2010-Current

Web Manager Parkville, MO

- Primary for all University web development.
- Responsible for complete school site redesign.
- Worked with Professors and department heads to coordinate content.
- Responsible for break-fix on Park University's sites worldwide.

Premier Studios

2009-2010

Lead Developer Overland Park, KS

- Responsible for complete life cycle of all web projects.
- Designed and developed custom Drupal themes for client sites.
- Developed Augmented Reality Flash applications for displaying interactive 3D content.
- Responsible for administering over 300 Classic ASP and .NET sites, including Dot Net Nuke and Kentico content management systems.

PlattForm Advertising

2008-2009

Web Designer/Developer Olathe, KS

- Conceptualized, designed, sliced PSD layouts, and coded both static and dynamic web sites with a focus on standard compliant coding and a solid SEO framework.
- Designed and developed custom Drupal content management setups.
- Setup ecommerce sites with credit card transaction and PayPal.
- Built and integrated social sites using the Facebook API and OpenID support.

Dazium Design Solutions

2008

Web Development Manager Kansas City, MO

- Administered SEO programs to increase customer traffic and drive conversion goals.
- Tracked visitor trends, bounce rates, and ad effectiveness, and set conversion goals using Google Analytics.
- Custom-designed and themed Drupal and Wordpress content management systems.

- Designed custom JavaScript/PHP forms and Excel CSV parsers for clients.

Sprint/Alcatel-Lucent**2006-2007****Network Technician II** Sprint World Campus, Overland Park KS

- Monitored and resolved network switching and transmission system problems on Nortel DMS-250 and DMS-300 switches.
- Maintained network readiness on the NGVN (Next Generation Voice Network) VoIP (voice over IP) network between Sprint and Time Warner Cable, to include proactive measures such as the Nortel NTP (Network Trouble Patterning) tool.
- Responsible for troubleshooting hardware faults and conflicts throughout Sprint's DMS-250 domestic and DMS-300 international switches.
- Proactively and reactively routed traffic, applying reroutes and gaps as needed to maintain the availability of Sprint networks at the highest level of service while minimizing maintenance costs.

CES Computers**2005****Tier 2 Desktop Support Technician** Lenexa, KS

- Contracted for desktop support at Lenexa John Deere Agricultural Marketing Center.
- Repaired hardware and software problems for both Windows 2000 and Mac systems.
- Assisted field representatives with laptop connection issues and general technical support.

National Association of Independent Truckers**2003-2004****Insurance Agent** Kansas City, MO

- Managed over 60 client's insurance needs.
- Responsible for effective customer service for over 3,000 OTR truck drivers.
- Assisted drivers via phone with claims handling and premium payment.

United States Air Force**1998-2003****Special Planning Staff Sergeant** Yokota Air Base- Tokyo, Japan

- Deployed to Okinawa and Iwo Jima for anti-terrorism support after Sept. 11th, 2001.
- Managed and trained 15 personnel, as well as an Explosives Safety program.
- Awarded seven medals, including Good Conduct, Humanitarian Service, Longevity Service, and the Air Expeditionary Medal for Operation Northern Watch in Turkey.
- Awarded Airman of the Quarter for exemplary service.

Education and Training

- **Associate in Arts- Computer Studies**
University of Maryland, 2003, Tokyo, Japan
Honors and Dean's List, 3.85 GPA
- **Bachelors of Science- Network Communications Management**
DeVry University
Incomplete- 90 hours specializing in network security and programming.

Additional information and references available on request.